

Filling in this form



Use this form to tell us how you want us to deal with your dividends. Please complete part 1 or 2 and then part 3.

Part 1 – I want to reinvest my dividends in Standard Life plc shares

The dividend reinvestment plan (DRIP) uses your cash dividend payment to buy more shares in Standard Life plc through a special dealing arrangement. You will be charged a dealing commission of 0.5% of the purchase value (with a minimum of £1.25). You will also pay UK stamp duty reserve tax (currently 0.5% of the purchase value). The DRIP is provided by Capita IRG Trustees Limited (CIRGT). Please read the terms and conditions for full details of the DRIP.

I want to join the DRIP. I confirm that I have read and agree to the DRIP terms and conditions. I acknowledge that, together with this form, they make a legally binding agreement between CIRGT and me.

Part 2 – I want to receive my dividends as a cash payment into my account

Getting your dividend paid straight into your bank or building society account means your money will be available faster than by cheque.

If you would like your dividends to be paid into your bank account, or need to tell us your up to date bank details, fill in the boxes below.

I want to receive my dividend as a cash payment into my account. My account details are:

Sort code

Account number

Building society roll number (if applicable)

If you complete parts 1 and 2 your dividend will be used to buy more shares and your bank details will only be used if your DRIP instruction is withdrawn or cancelled.

Part 3 – Sign and date this form

Fill in the boxes below with your details.

Name

Shareholder reference number

Address

ALL shareholders, including joint shareholders, must sign.

Signature 1

Signature 2

Signature 3

Signature 4

Date

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Part 1 – I want to reinvest my dividends in Standard Life plc shares

The DRIP terms and conditions explain more about how the plan works and who is eligible to join. Please read them before you sign up.

If you join, you appoint CIRGT as your attorney. CIRGT will instruct Standard Life plc to pay your cash dividends to it for reinvestment in Standard Life plc shares.

When you want to leave the plan you will need to tell CIRGT separately. You can do this in writing to CIRGT at the address below or by visiting www.standardlifeshareportal.com

Part 2 – I want to receive my dividends as a cash payment into my account

Cash payments into a bank or building society will usually happen on the same day as the dividend is paid.

If you fill part 2 in, it will not replace any instruction you give to join the DRIP (either on this form or previously).

It is your responsibility to provide us with your correct account details in part 2 and to tell us if they change. If you provide, or have provided, incorrect details your dividend payment(s) may be paid into an account which may not be your own. Standard Life plc, Capita IRG Trustees Limited and Capita Registrars Limited cannot accept any liability in such circumstances.

Instructions relating to shares held in the Standard Life Share Account will be dealt with by CIRGT. Instructions relating to certificated holdings will be dealt with by Capita Registrars Limited.

Part 3 – Sign and date this form

Shareholders **MUST** sign part 3 of this form. If the shares are held jointly, **ALL** holders must sign. If you are signing under a Power of Attorney, you must enclose a certified copy of the Power of Attorney with your form. If you are signing on behalf of a company, you must write the capacity in which you are signing below your signature.

Important information

If the form is unclear, incomplete or unsigned – or the form is invalid in any other way and we cannot use previous instructions which you have given us – **you will receive your dividend payments by cheque.**

If your dividend instructions are received later than 5:30pm (UK time) on the DRIP election date specified by the Company on its website (www.standardlife.com) for the relevant dividend, then they will not be put into effect until the following dividend.

This form is only for use by the person named at the top of this letter and any joint holders. It is not transferable between shareholders or accounts with different shareholder reference numbers.

Standard Life plc, Capita IRG Trustees Limited and Capita Registrars Limited do not accept any liability for instructions which are not received or that do not comply with these conditions and they are not responsible for any delays or errors made by third parties in the processing of payments made by cheque or bank transfer.

Please return this form to:

Standard Life Shareholder Services
34 Beckenham Road
Beckenham
Kent
BR3 4TU

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